



ACE USA PRIVACY POLICY

ACE USA values its relationship with you and your customers or employees. Protecting the privacy of information we have about your customers or employees is of great importance to us. We want you to understand how we protect the confidentiality of that information as well as how and why we use and disclose it. The following provides details of our practices and procedures for protecting the security of nonpublic personal information both while you are our customer and when you are no longer our customer. This privacy policy applies to policies underwritten by ACE American Insurance Company.

INFORMATION WE COLLECT

The information we collect about your employees or customers will vary depending on the type of product or service being provided to them, and may include:

- Information we receive from you, your customers, or employees such as name, address, age, phone number, social security number, assets, income, or beneficiaries;
- Information about transactions your employees or customers have with us, with our affiliates, or with others, such as policy coverage, premium, payment history, motor vehicle records; and
- Information we receive from a consumer reporting agency, such as credit histories.

INFORMATION WE DISCLOSE

We do not disclose any personal information to anyone except as is necessary in order to provide our products or services or otherwise as we are required or permitted by law.

YOUR RIGHT TO VERIFY THE ACCURACY OF INFORMATION WE COLLECT

Keeping our information accurate and up to date is important to us. Your customers or employees may see and correct personal information that we collect about them except for information relating to a claim or a criminal or civil proceeding.

CONFIDENTIALITY AND SECURITY

We restrict access to personal information to our employees, our affiliates' employees, or others who need to know that information to service your account. We maintain physical, electronic, and procedural safeguards to protect personal information.

CONTACTING US

If you have any questions about this privacy statement or would like to learn more about how we protect privacy, please write to us at ACE USA Customer Services, P.O. Box 1000, 436 Walnut Street, WA04F, Philadelphia, PA 19106. Please refer to your policy number in any correspondence.

ACE American Insurance Company